# North Essex Parking Partnership

### Background information

by Qasim (Kim) Durrani Assistant Director



# **Before April 2012**

- Parking enforcement (highways function) delivered across Essex by twelve separate enforcement agency agreements
- Policy responsibility with Essex County Council
- TROs, signs and lines maintenance in 4 area offices
- Growing deficit (circa £ 1 Million!)
- Essex County cancelled Agency agreements in 2010

# **Review Group Formed**



Met over ten weeks in Summer 2010

# Main changes

- New Agreement
  - Simpler commissioning agreement
    - Legal agreement with just two partnerships



North















& South











# Changes

- NEPP new lead authority
  - All parking matters brought into one place
  - Maintenance of signs and lines passed to Partnerships
  - 5 out of 6 have joined Off-street enforcement



### **Business Case**

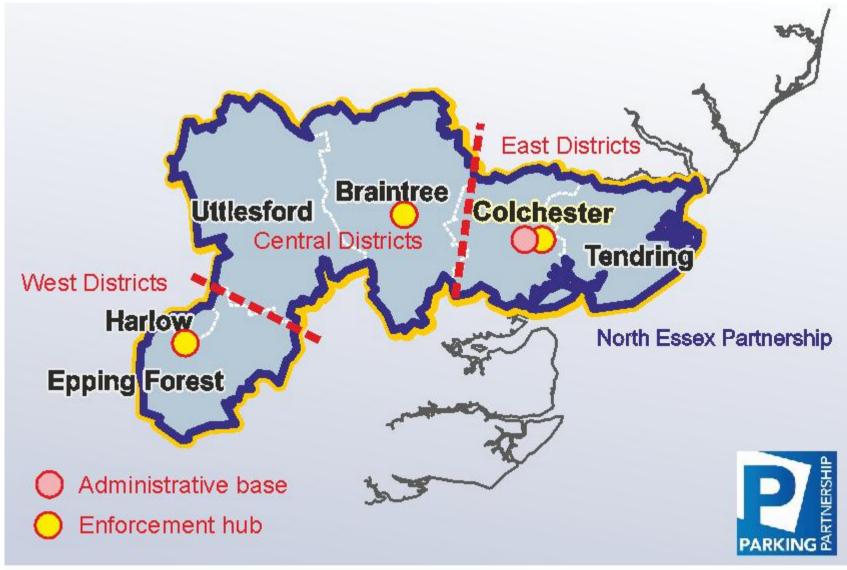
- Savings in non-salary costs
  - reduction in management, corporate overheads and central support costs – economies of scale
  - reduction in accommodation costs
  - reduction in ICT costs from rationalisation
    - Two transition years
    - Deficit reduced in North to £200k in Year 1
    - Deficit reduced to £64k in year 2;
    - Break-even by year 3

### Governance

### **JOINT COMMITTEE**

- Membership:
  - One member from each district/borough
  - County member representation
- Officers:
  - Managers report to Joint Committee
  - Lead authority employer























# Single Website

Home North Essex Portal South Essex Portal

The Parking Partnership is a new organisation which, from 1 April 2011, brings together all street-based parking services in Essex.

The new service is council-run and is a partnership between Essex County Council and two lead councils: It is in two areas; the North Partnership is led by Colchester Council and the South Partnership by Chelmsford Council. The aim is to run parking enforcement to a fair and consistent standard in order to provide the same level of service but in a more efficient way.

The two Partnerships are responsible in each area for the on-street Civil Enforcement Officers ('traffic wardens'); the parking enforcement process together with challenges to, and payments of, parking penalties (parking fines) plus administration of the parking restrictions (vellow lines") and the management of the scheme.



#### North Essex Parking Partnership

The North Essex Parking Partnership deals with all correspondence and payments for Braintree, Colchester, Epping Forest, Harlow, Tendring and Uttlesford with the prefixes:

BX, CH, EG, EK, EO, ER, EZ HL, ID, IE, IF, IG, IH & UF



PAY

North Essex

Penalty Charge Notice









#### CHALLENGE

Click here to challenge a Penalty Charge Notice

#### PERMITS

Click here to obtain **Parking Permits** 

#### POLICIES & PROCEDURES

Click here to view the councils policies & procedures



#### South Essex Parking Partnership

The South Essex Parking Partnership deals with all correspondence and payments for Basildon, Brentwood, Castlepoint, Chelmsford, Maldon and Rochford with the prefixes:

CF, CP, EB, EC, EI, EJ, RQ & XP











#### PAY

SouthEssex Penalty Charge Notice

#### CHALLENGE

Click here to challenge a **Fenalty Charge Notice** 

#### PERMITS

Click here to obtain **Parking Permits** 

#### North Essex Links

- Braintree Portal (External Site)
   Click here to visit the Braintree portal
- Colchester Portal (External Site)
   Click here to visit the Colchester portal
- Epping Forest Portal (External Site)
   Click here to visit the Epping Forest portal
- Harlow Portal (External Site)
   Click here to visit the Harlow portal
- Tendring Portal (External Site)
  Click here to visit the Tendring portal
- Uttles ford Portal (External Site)
   Click here to visit the Uttlesford portal

#### **Contacting North Essex**

The new North Essex Parking Partnership can be contacted at:

North Essex Parking Partnership PO Box 5575, Town Hall Colchester, CO1 1XQ

Email:

parking@colchester.gov.uk

Telephone:

Enquiries: 0845 045 1599 (01206 282316) Automated Payments: 01206 507275

#### South Essex Links

- Basildon Portal (External Site)
   Click here to visit the Basildon portal
- Brentwood Portal (External Site)
   Click here to visit the Brentwood portal
- Castlepoint Portal (External Site)
   Click here to visit the Castlepoint portal
- Chelmsford Portal (External Site)
   Click here to visit the Chelmsford portal
- Maldon Portal (External Site)
   Click here to visit the Maldon portal
- Rochford Portal (External Site)
   Click here to visit the Rochford portal

#### **Contacting South Essex**

The new South Essex Parking Partnership can be contacted at:

South Essex Parking Partnership Parking Services, Chelmsford Borough Council Chelmsford, CM1 1JE

Email:

parking@chelmsford.gov.uk

Telephone:

Enquiries: 01245 606710

Automated Payments: 0845 002 0686

### Conclusions

- The Joint Committee is operating effectively. The Partnership is on track to break even on the On Street account at the end of the current financial year.
- Historical backlog of signing and lining work has been completed.
- A number of TROs have been approved or implemented. In Epping Forest District 14 schemes have been approved. Out of which 4 have been completed and the remaining are being implemented. A further 6 schemes will be nominated at the next Committee meeting this week.

## Questions?



















Membership number 4861



Holder of **52 Park Mark Awards** for Secured Parking



**Shortlisted** in the Annual Report Awards 2009/10



Shortlisted in the Living Streets Award Category



Winner in the Parking Partnership Awards Category